

Comparison of Leading IT Asset Management Providers



Make the Best Software & Cloud Decisions for Your Business

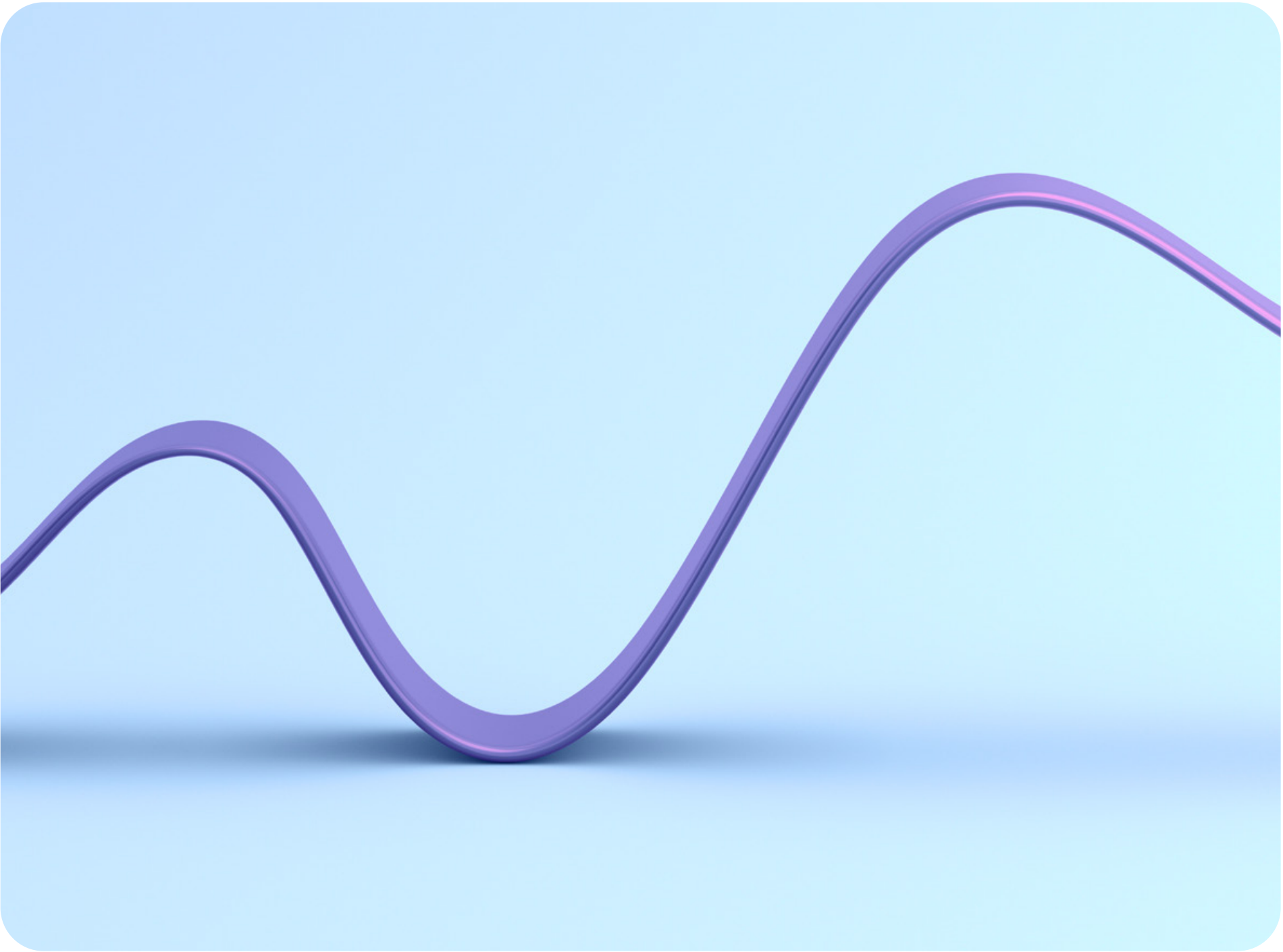
Choosing the right IT Asset Management solution can directly reduce your financial risk and improve your budget and bottom line. We’ve created this feature comparison to help you find the best fit based on your specific needs.

| Critical Requirements | USU | Flexera/Snow | ServiceNow |
|---|-----|--------------|------------|
| Data & Integration | | | |
| Software Discovery (Agent) | ✓ | ✓ | ✓ |
| Software Discovery (Agentless) | ✓ | ○ | ○ |
| Open Data Import & Exchange | ✓ | ✓ | ✓ |
| Open System Architecture | ✓ | ✗ | ○ |
| Data Normalization with Visibility | ✓ | ○ | ○ |
| SaaS & FinOps | | | |
| Uncover Shadow IT | ✓ | ✓ | ✓ |
| SaaS Right-Sizing & Write-Back | ✓ | ○ | ○ |
| Automated On- & Offboarding Workflows | ✓ | ○ | ○ |
| Cloud Cost Allocation | ✓ | ✗ | ○ |
| Showback & Chargeback | ✓ | ✓ | ✗ |
| Audit, Compliance & Optimization | | | |
| Nonstandard/Complex Metric Calculations | ✓ | ✗ | ✗ |
| Customizable Product Library | ✓ | ✓ | ✓ |
| Configurable Metrics & Business Rules | ✓ | ○ | ○ |
| License Reharvesting | ✓ | ✓ | ✓ |
| Data Center Visualization & Simulation | ✓ | ✗ | ✗ |
| Business Unit IT Chargeback | ✓ | ✓ | ✗ |

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| Critical Requirements | USU | Flexera/Snow | ServiceNow |
|---|------|--------------|------------|
| Automation & AI | | | |
| Customized Reporting & Dashboards | ✓ | ✓ | ✓ |
| AI Chatbot | ✓ | ✓ | ○ |
| AI Invoice Recognition | ✓ | ○ | ✗ |
| AI Software Recognition | ✓ | ✗ | ✗ |
| Operations & Pricing | | | |
| In-House Managed Services Team | ✓ | ✗ | ✗ |
| On-Prem and SaaS-based Operation | ✓ | ○ | ○ |
| Hyperscaler independency (Own Data Center in EU) | ✓ | ○ | ○ |
| Module Flexibility | ✓ | ✓ | ○ |
| Total Cost of Ownership (TCO) | \$\$ | \$\$ | \$\$\$ |

✓ yes ○ partial ✗ no



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www.usu.com
info@usu.com