

Agenda

Half-Day Training IT Asset Management | November 4

12:00–1:00 p.m.

Opening & Registration

1:00–5:00 p.m.

ITAM Half-Day Training Session Topics

- Interface Monitoring
- Advanced Dashboards
- License Clearing
- Tips & Tricks for the Tool
- More details are coming soon...

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IT Asset Management | November 5

8:00–9:00 a.m.	Opening, Registration & Breakfast
9:00–9:15 a.m.	Welcome & Opening Remarks
9:15–9:35 a.m.	Icebreaker: Speed Dating
9:35–10:30 a.m.	Shaping the Future Together–USU Vision & Perspectives
10:30–11:00 a.m.	Coffee Break & Breakout into ITAM and KM Tracks: Start of Parallel Sessions
11:00–11:10 a.m.	Introduction to ITAM
11:10 a.m.–12:00 p.m.	New features in USU ITAM Portfolio
12:00–12:30 p.m.	Customer Talk
12:30–1:30 p.m.	Lunch & Networking

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IT Asset Management | November 5

1:30–2:00 p.m.	What's New/Strategic Roadmap of ITAM & SaaS
2:00–2:30 p.m.	Introducing saasmetrix
2:30–3:00 p.m.	Coffee Break & Networking
3:00–4:30 p.m.	Interactive World Café Sessions about Your Current Topics World Café 1: Artificial Intelligence World Café 2: Management of SaaS World Café 3: Optimization tips World Café 4: FinOps
4:30–4:45 p.m.	Closing Remarks & End of Day 1
4:45–10:00 p.m.	Evening Event—More details are coming soon

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IT Asset Management | November 6

8:00–8:40 a.m.	Opening & Breakfast
8:40–8:50 a.m.	Welcome to Day 2
8:50–9:20 a.m.	Overall Session–Business Value with AI
9:20–9:30 a.m.	Breakout into ITAM and KM Tracks: Start of Parallel Sessions
9:30–10:00 a.m.	Customer Talk
10:00–10:30 a.m.	Introducing FinOps
10:30–11:00 a.m.	Coffee Break & Networking
11:00–11:30 a.m.	Managed Services Evolution
11:30 a.m.–12:00 p.m.	IT Monitoring
12:00–1:00 p.m.	Lunch & Networking
1:00–1:20 p.m.	Cloud Cost Management
1:20–1:50 p.m.	Survey & Group Discussion
1:50–2:00 p.m.	Closing Remarks & End