

Agenda

Half-Day Training Knowledge Management | November 4

12:00–1:00 p.m.

Opening & Registration

1:00–5:00 p.m.

KM Half-Day Training Session Topics

- AI Training
- Prompting with Knowledge Center
- Active Document Functionality and Training
- More details are coming soon...

Agenda

Knowledge Management | November 5

8:00–9:00 a.m.	Opening, Registration & Breakfast
9:00–9:15 a.m.	Welcome & Opening Remarks
9:15–9:35 a.m.	Icebreaker: Speed Dating
9:35–10:30 a.m.	Shaping the Future Together–USU Vision & Perspectives
10:30–11:00 a.m.	Coffee Break & Breakout into ITAM and KM Tracks: Start of Parallel Sessions
11:00–11:10 a.m.	Introduction to Knowledge Management
11:10–11:30 a.m.	The Future of Knowledge Management: Innovation, AI and New Strategies
11:30 a.m.–12:30 p.m.	What's New: The Latest Version of Knowledge Center 7.6
12:30–1:30 p.m.	Lunch & Networking

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Knowledge Management | November 5

1:30–2:00 p.m.	Customer Insight: Jessica Leavitt from DFCU on the Transition to Active Documents
2:00–2:30 p.m.	News about GenAI
2:30–3:00 p.m.	Coffee Break & Networking
3:00–4:30 p.m.	Interactive World Café Sessions about Your Current Topics World Café 1: Artificial Intelligence World Café 2: Back to basics World Café 3: Topic is currently being finalized World Café 4: Topic is currently being finalized
4:30–4:45 p.m.	Closing Remarks & End of Day 1
4:45–10:00 p.m.	Evening Event—More details are coming soon

Agenda

Knowledge Management | November 6

8:00–8:40 a.m.	Opening & Breakfast
8:40–8:50 a.m.	Welcome to Day 2
8:50–9:20 a.m.	Overall Session–Business Value with AI
9:20–9:30 a.m.	Switch Rooms
9:30–10:00 a.m.	Customer Talk
10:00–10:30 a.m.	Roadmap Knowledge Management
10:30–11:00 a.m.	Coffee Break & Networking
11:00–11:30 a.m.	Self-Service Tools: Current Usage and Developments
11:30 a.m.–12:00 p.m.	Customer Talk
12:00–1:00 p.m.	Lunch & Networking
1:00–1:20 p.m.	Work in progress–topic is currently being finalized
1:20–1:50 p.m.	Survey & Group Discussion
1:50–2:00 p.m.	Closing Remarks & End