

Accessibility Statement

Scope

This accessibility statement applies to the USU License Management (LIMA) web application. LIMA is a technical component of the commercial products SAM for Clients and Datacenter, SAM for SaaS, and SAM for SAP® Software. These products are part of the USU ITAM product family.

Status of compliance with requirements

The USU License Management web application in version 10.3.2.1 is partially compliant with the European standard EN 301 549 V3.2.1 (2021-03), i.e., accessible.

Preparation of this accessibility statement

This statement was created on September 25, 2025.

The assessment of the website's compliance with the requirements of Directive (EU) 2016/2102 is based on a self-assessment by USU GmbH.

However, an external, independent audit report was also carried out by Deutsche Telekom MMS GmbH on December 6, 2024, for version 10.2.3.1. Subsequently, most of the listed deficiencies were remedied.

Last review: September 25, 2025

Non-accessible content

The content listed below is not accessible for the following reasons:

Content/function	Description of the barrier	Reason for non-compliance or measure
9.1.3.1 Info and relationships	The heading on the login screen is not correctly marked up.	Implementation pending, planned for version 10.3.3.

Content/function	Description of the barrier	Reason for non-compliance or measure
9.1.4.4 Change text size	Some content is not visible when the font size is adjusted.	Not feasible, as the very large tables would then no longer be usable.
9.1.4.10 Automatic reflow	In responsive view, the content does not break into a single-column layout.	The use case and focus of the application is not on use with mobile devices. The application does not support mobile browsers. No expansion is planned soon.
9.3.1.1 Language of the page [A]	Language changes are not marked.	There are words that have been Germanized and are considered general terms (e.g., compliance, login, dashboard) and are therefore intentionally not translated.

Note: We are continuously working to improve the accessibility of our web application.

Have you discovered any barriers in our application?

Please let us know so that we can take action. Ideally, please specify the specific page where the problem occurs, your browser version (e.g., Firefox, Chrome, Safari), and your operating system (e.g., Mac OS, Windows, iOS, Android).

The following contact options are available to you:

Email: support@usu.com

Phone: +49 714 14867 0

Postal address:

USU GmbH
Spitalhof
71696 Möglingen

We will endeavor to respond to your inquiry as quickly as possible.

Arbitration procedure

If you are not satisfied with the response from the above contact, you can contact an arbitration board. This offers the opportunity to settle disputes regarding accessibility out of court.

State Center for Accessibility

Mediation body

Else-Josenhans-Straße 6

70173 Stuttgart

Phone: 0711 123 39375

Email: schlichtung@barrierefreiheit.bwl.de

Website: <https://barrierefreiheit-bw.de>